

20

fields to test for

- Change Management Ticket Number
- Ticket Description
- Ticket Status Created, Requested, Approved, Closed
- Change Priority High, Medium, Low
- Change Type Standard, Emergency



20 fields to test for

- Ticket Creator Corporate ID
- Ticket Creator Name
- Ticket Creator Business Unit
- Ticket Approver Corporate ID
- Ticket Approver Name
- Ticket Approver Business Unit





20

fields to test for

- Ticket Environment (E.g. Production)
- Change Approved ? (Y/N)
- Change Template Used ? (Y/N)
- Change Impact Critical, High, Medium, Low



20 fields to test for

- Change Execution Time
- Ticket Creation Date
- Ticket Planned Start Date
- Ticket Planned End Date
- Ticket Closed Date





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- ISO 27001 ISMS
- ISO 27701 PIMS
- Data Privacy
- IT Auditing
- Risk Management

